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Dear Valued Agilent Customer,

Thank you for ordering Agilent products.

Currently, the Agilent 2100 Bioanalyzer kits each include a syringe for the priming station. In order to support worldwide COVID-19 vaccination effort, however, our syringe supplier is now designating their entire production capacity to produce syringes required for vaccinations. Therefore, we are not receiving syringes in the required quantity to enclose in each Bioanalyzer kit.

To overcome this situation and to ensure a stable kit supply, we are removing the syringe kit (p/n G2938-68706) from all Bioanalyzer kits until further notice. We recommend using syringes from previously received kits until our supplier is able to reinstate production. As long as the seal test passes, it is not necessary to change the syringe. Please use only the validated syringe type (BD), with the reference number 309628 on the backside of the package.

For new customers, a syringe kit will be included in the accessories kit of the Bioanalyzer instrument (p/n G2939BA).

We apologize for any inconveniences and appreciate your cooperation and understanding during this time.

Sincerely,

A handwritten signature in grey ink, appearing to read "Graf", is positioned below the "Sincerely," text.

Dr. Eva Graf
Product Manager
2100 Bioanalyzer System

PR7000-7748